

QUALITY MISSION STATEMENT

HEF Group is a leading supplier of
heat and surface treatment services
consumables and equipment for heat and surface treatment processes
engineering parts such as bushings

For supplying our customers with the best possible product, we are committed to providing the best quality service in a cost effective way.

All HEF Group team members work to satisfy the needs and desires of our customers efficiently and effectively.

As such, we have committed ourselves to the following:

Understanding and responding to our customers' needs and expectations.

Providing the best value for money, efficient and courteous service, superior quality, reliability and durability of our products.

Providing "proven design" products at a fair price.

Establishing long-term relations with our customers and suppliers.

Continually improving on all of the above.

The President